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Media Release

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Leveraging Technology – One Chart Project

Ingersoll/Tillsonburg – Alexandra Hospital, Ingersoll (AHI) and Tillsonburg District Memorial Hospital (TDMH) are preparing to launch the "One Chart Project", the next step for inpatient clinical documentation for the electronic health record.

One Chart clinical documentation will transform how care is provided to patients and advance the electronic health record capabilities across AHI and TDMH as well as 13 other hospitals in the region. AHI and TDMH will be the first hospitals to "go live" on March 3, 2020.

"Significant work has been done to prepare for this very important quality and patient safety initiative," explained Sandy Jansen, President and CEO. "It is a real privilege and achievement to have AHI and TDMH launch this project for the region."

One Chart will improve the care patients receive across the region as it standardizes the way nurses care for their patients, and how they document the care that was given. It promotes continuity of care between health care providers by improving communication through a single source of truth and enhancing care process management. The electronic system will also optimize functionality to support patient portals, population health tools and advanced analytics.

Patients and families may experience some delays in care on the inpatient units and in the emergency department as we launch One Chart. Our nurses might be spending more time than usual at the computer as they learn the new system. Additional support and resources will be on hand to support our staff during this transition time and we appreciate your patience.

"One Chart will improve safety, reduce risk and improve the overall quality of care we provide to our patients," commented Jodi Edwards, One Chart Project Manager for AHI and TDMH. "We appreciate the public's patience during the implementation of this project in early March."

"New technologies come with a hefty price tag. We are grateful to our Foundation for their financial support of this project," said Cheryl Pfaff, Chief Nursing Executive.

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