



Alexandra Hospital Ingersoll Tillsonburg District Memorial Hospital

Partnering to keep healthcare close to home.

Media Release

Date: April 15, 2024

Alexandra Hospital, Ingersoll and Tillsonburg District Memorial Hospital have invested in new technology.

Tillsonburg, ON - INGERSOLL, ON & TILLSONBURG, ON – In the Fall 2023, Alexandra Hospital, Ingersoll (AHI) and Tillsonburg District Memorial Hospital (TDMH) each received funding through the Ontario Health's Pay for Results (P4R) program to support improvement in each of our hospitals' Emergency Departments (ED). This funding is intended to support the planning and implementation of local solutions to increase patient access to quality health services and improve the patient's ED experience.

To support this work, AHI and TDMH have collaborated with Woodstock Hospital's Information Technology team over the past six months to create an electronic patient access and flow dashboard - officially named **eDash** - within the two hospitals. The dashboard uses non-identifying patient information from the hospital's electronic health record (called OneChart; Oracle Health (Cerner)) to show real time data. This provides the hospital team members with an opportunity to view the status of ED and inpatient beds in a single view. All patient information is kept private and secure. The ED waiting rooms have been equipped with a patient specific dashboard highlighting information and updates about the hospital.

Alexandra Hospital, Ingersoll (AHI) and Tillsonburg District Memorial Hospital (TDMH) are committed to providing excellent patient and family centered care to every patient, and we will continue identifying opportunities for quality improvement within our emergency departments.

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